



FAQs and What's Next

HomeGauge's Web Writer will officially reach End-Of-Life (EOL) on September 30, 2025. This document outlines what this means for you, what options you have moving forward, and how we're here to support you every step of the way.

What's happening to Web Writer?

Web Writer will no longer be supported or available after September 30, 2025. This means:

- You will not be able to create or edit new reports in Web Writer after this date.
- Any active or in-progress reports will need to be published before September 30, 2025.
- You will retain read-only access to your past reports for 3 months.

Why is Web Writer being retired?

We made the difficult decision to retire Web Writer due to:

- Ongoing limitations in functionality, performance, and flexibility.
- Increasing difficulty in maintaining compatibility with evolving technologies.
- A desire to focus our resources on tools that better serve inspectors and their clients.

What are my options after Web Writer?

While Web Writer will be sunset, there are still great options for your inspection software needs:

- **Spectora:** For those seeking a modern, cloud-based solution, Spectora offers a full-featured platform with migration assistance and a promotional onboarding plan (details below).
- **HomeGauge Desktop:** You can continue using the HomeGauge desktop version if you prefer to continue to use HomeGauge's tool suite.

What happens to my data if I migrate to Spectora?

- You'll get 3 months of read-only access to your Dashboard to view or download past reports.
- After that window, your data will still be securely retained by HomeGauge and can be accessed if needed by reaching out to our support team.
- We can help you export templates, comments, and contacts before the EOL date.



FAQs and What's Next (Continued)

Do I get migration support if I choose to use SpectorA?

If you choose to migrate to SpectorA, here's how we'll support you:

- **Export assistance:** We'll help you move your Web Writer comments, templates, & contacts
- **Setup help:** Our team will assist with creating or optimizing your new account.
- **Free access:** You'll receive 60 days free of SpectorA and SpectorA Advanced.
- **Training call:** You'll be scheduled for a walkthrough/training session.
- **Refund:** We'll issue a prorated refund of your HomeGauge subscription upon confirmed migration.

Can I still access my Web Writer inspection data after it's retired?

If you choose to use Web Writer up until September 30, 2025, you will have read-only access to past reports for three months.

Will I lose my templates or my comments?

If you choose to migrate to SpectorA, we will help you export your templates, comments, and contacts. If you choose not to migrate, templates and comments within Web Writer will not be accessible after September 30, 2025.

Can I continue to use HomeGauge Desktop?

Yes, you can continue using HomeGauge Desktop software!

What if I want to switch to something new?

We recommend SpectorA for those who want a cloud-based, web alternative. Support and onboarding are available, but the choice is yours.

Have more questions?

We're here to support you:

- Need help exporting your Web Writer data?
- Curious about your options?
- Want to speak with someone?

Reach out to our team anytime at support@homegauge.com.